



## LANGLEY PARK, PERTH

### FREQUENTLY ASKED QUESTIONS

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## What can I bring

- You are permitted to bring a bag no larger than A3 size. Chairs, picnic rugs, eskies and BYO food are NOT permitted at this venue.
- Card payments are accepted throughout the venue.
- Sealed plastic bottled water (still or sparkling) up to 1.5L in size. Empty translucent plastic bottles can be brought into the venue to use at our free water stations (no stainless steel bottles or cups permitted).
- There is a wide selection of food available for purchase.
- Event sites are outdoors and will have some sloped and uneven areas. Wear appropriate footwear for outdoor conditions.
- If the forecast is for rain please bring suitable shoes, a poncho or raincoat.
- For sunny days make sure you wear a wide brimmed hat for protection and bring plenty of sunscreen with you.
- Please note: there are no sheltered areas - come prepared for rain or shine.

## What are prohibited items?

- BYO food is not permitted. There will be a variety of Food Trucks available.
- ALL drinks are prohibited with the exception of sealed clear plastic bottled still or sparkling water up to 1.5L in size. These are licensed events, alcoholic and non-alcoholic drinks are available for purchase at all venues. Empty translucent plastic bottles can be brought into the venue to use at our free water stations.
- Chairs, picnic rugs or blankets, beanbags, blow-up air chairs or lounges.
- Metal cutlery, including cheese knives and stainless steel bottles or cups.
- Selfie and Go Pro sticks.
- Aerosols, sunshades, tents and tables.
- Umbrellas, even if it's raining.
- Glass - this includes wine glasses, jars, or any other containers or items made of glass
- Professional cameras (including SLR's & any camera with a removable lens) and sound and video recording equipment. For full details read the answer to 'Can I bring my camera or sound and video recording equipment?' below.
- Pets (other than assistance dogs).
- No hard coolers, eskis, cooler bags larger than 26L (cabin sized).
- DRESS STANDARDS - OUTLAW MOTORCYCLE GANGS: Jackets or any other clothing or accessory, or any clearly visible body marking, bearing patches or insignia of any Outlaw Motor-Cycle Gangs are not permitted to be worn or to be visible on the licensed premises.
- There will be a security check at the gate and prohibited items will be confiscated. The Roundhouse & MG-Live do not take any responsibility for confiscated items.

## What concert tickets types are available and how do I buy a ticket?

- **Front GA Standing;** this area is located in front of the stage. Front GA Standing ticket holders can also enter the GA Lawn area to access bars, food trucks and toilet facilities.
- **GA Lawn;** area located behind Front GA Standing.

When purchasing a General Admission ticket, you may be quoted a row and seat number, however these are for inventory purposes only and do not reflect an actual seat or location.

Ticketmaster is the only authorized ticket seller for these events, [click here](#) to purchase tickets.

## Accessibility Information

Please [click here](#) to visit our event accessibility guide.

## Can I bring the kids?

The Langley Park, Perth WA event is strictly an 18+ event.

## Where can I park?

There is limited surrounding street parking. Perth event tickets include free transport via bus & train 3 hours before and after the event.

## **What are the bus and transport options to and from venue?**

**Bus & Train services:** Taking the bus or train is the best way to travel to and from the event. Closest train stations are Elizabeth Quay and Perth City Station. Closest public bus stop is located on Adelaide Terrace. Visit Transperth [here](#) for more information.

**Pick up & Drop off:** You can be dropped off and picked up from the venue. Drop off & Pick up area located on Terrace Rd next to the venue.

**Taxis:** A dedicated taxi rank is available on Terrace Road next to the venue. Please note taxis can be in short supply at the end of the night and we highly recommend that you make alternative arrangements particularly for this event.

**Ubers:** Anyone getting dropped off or picked up by an Uber driver must do so in the dedicated area.

## **Can I bring my camera or sound and video recording equipment?**

Professional cameras and video and recording equipment is not permitted at the show. If found, all equipment will be confiscated by security and may result in all photos deleted by security staff.

Media and professional photographers must arrange accreditation through [info@roundhouse.com.au](mailto:info@roundhouse.com.au)

## **Can I bring a dog?**

Only service dogs are permitted and must be registered by emailing [info@roundhouse.com.au](mailto:info@roundhouse.com.au). If you do plan on attending the event with your service dog, please consider ear protection as in most cases dogs can show extreme signs of stress in conditions with loud music and large crowds.

No other dogs or animals of any kind are permitted.

## **Is first aid available?**

Yes. Please ask security, event staff or first aid officers for help. There will be a first aid service and marquee at every event. Please consider others as well as your own safety. If someone is in need of medical attention please let Security, Event Staff or First Aid know so they can help.

## **Are pass-outs available?**

No pass-outs at all venues (except in the case of adverse weather conditions or in an emergency).

## **What if rains?**

If it does rain the show will go ahead unless conditions are deemed to be dangerous. If an event does not go ahead due to this reason, patrons will receive a full refund from point of purchase. If the forecast is for even the possibility of rain bring good quality raincoats and suitable footwear.

The decision to cancel a show will be made as early as possible but may not be made until the morning of the show. In the event of inclement weather patrons should check this website BEFORE departing for the show for messages regarding traffic, parking or wet weather arrangements.

We will also send out notifications via email and SMS to the original ticket purchaser. Please ensure your contact details with Ticketmaster are up to date when purchasing a ticket.

## **Can I smoke?**

Smoking is only permitted in the designated signed areas at each venue. Any patrons caught smoking in the non-designated areas could result in them being ejected from the venue.

## **Will the program times or artists be likely to change?**

Occasionally changes occur that are out of our control. Scheduled performance times and artist line-ups are subject to change. No refund will be offered in these circumstances.

## **Where is Lost Property?**

If you find or lose something, please go to the merchandise shop during the event. Any lost property will be managed by the MG Live Team.

**Is there mobile phone reception at the venues?**

Most venues have average mobile phone coverage. Please note that phone reception can be very limited during the event. If you are meeting people onsite or getting picked up at the end of the event please make the appropriate arrangements prior to the day in case you have issues with phone reception.

**What are the food options on-site?**

You are not permitted to bring your own food to the event however we do have a broad offering of food vendors onsite at all events. Every attempt is made to ensure all dietary requirements are catered for by the contracted food vendors.