



ACCESSIBILITY GUIDE

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GENERAL INFORMATION

These events are held outdoors on sites with terrain that consists of grass and uneven, rough surfaces. There is no shade or undercover areas, and the inclement weather can have a significant impact on the conditions of the site. We recommend taking this into consideration and reviewing the relevant venue's Event Site and Distances information within this guide.

Our events go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event, please contact us at info@roundhouse.com.au.

We are continually striving to improve access to our outdoor venue sites and enhance the experience of our patrons with disability. Please contact us at info@roundhouse.com.au if you have any further questions regarding accessibility.

Patrons are advised that flicker, laser, strobe and other lighting effects may be in use at the event.

Carers

We are pleased to support the National Companion Card system. You can receive a complimentary ticket for a carer when booking your tickets via Ticketmaster's accessibility line on 1300 446 925. Please have your companion card handy when booking your ticket as well as bringing it along with you when attending the event. Please note there is a limit of one complimentary carer ticket per companion card.

We recommend bringing a carer who will be able to physically help you in navigating the event site and the uneven and rough terrain.

Guide & Service Dogs

Guide dogs, hearing dogs, or registered assistance and companion animals are allowed on site. For patrons attending with a guide or service dog, we ask that handlers carry appropriate identification/accreditation for the dog and for the dog to wear at all times their identification coat and harness/lead.

Our venues can be very large sites where dogs will experience dense crowds, high levels of noise and laser, strobe and other lighting effects maybe in use at the event. We recommend guide and service dogs are not positioned to close to the stage in the Front GA Standing area due to high sound volume and the dog's comfort and wellbeing.

Deaf & Hard of Hearing Patrons

Currently there are no shows scheduled with Auslan interpreters.

Limited Mobility Patrons

Chairs are not permitted in the Front GA Standing area, but mobility devices such as walkers and wheelchairs will be. Patrons are welcome to bring a standard sized camping chairs to sit on in the GA Lawn area

Medications

Pass outs are not available, and patrons should bring any medications they require with them upon entry. Medications that require refrigeration can be stored at the first aid tents or contained in personal eskies (if the area your ticket is purchased for permits eskies). Please ensure all prescription medications are in original packaging with the dispensary label.

Temporary Impairment & Ailments

We will assist patrons with temporary impairments to the best of our ability, however, some patrons with temporary impairments may find the nature of the outdoor sites difficult to navigate.

Please note: **ACCESSIBLE PARKING IS FOR DISABLED PARKING PERMIT HOLDERS ONLY.**

Toilets

Accessible toilets are strategically located around the concert site. You can find them close to all patron toilet locations. We strive to keep these areas clean and sanitary to the best of our ability.

Vision Impaired Patrons

Those attending with a guide dog or service animal, please refer to the Guide / Service Dog information above. We recommend guide and service dogs are not positioned too close to the stage in the Front GA Standing area due to high sound volume and the dog's comfort and wellbeing.

Please contact Ticketmaster's accessibility line on 1300 446 925 to purchase these specific seats.

Wheelchair Patrons

Wheelchair tickets are available for purchase in the Front GA Standing area or in the GA Lawn area. There is no designated wheelchair space in Front GA Standing area. GA Lawn area will have a designated wheelchair space, and this will be sign posted on the day with a blue wheelchair flag.

To purchase wheelchair accessible tickets, please contact Ticketmaster's accessibility line on 1300 446 925.

CENTENNIAL VINEYARDS (Bowral NSW)

Venue Map

Available closer to the event.

**All venue maps are subject to change.*

Event Site Distances

The event site is spread over 24 hectares (including parking areas) and its terrain is generally flat with a slight incline. There are gravel, grass and dirt paths throughout the site.

The weather can have a big effect on how easy it is to navigate the site for those with limited mobility and/or mobility aids. The event will go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event please contact us at info@roundhouse.com.au.

Please note all distances are approximate and areas are subject to change.

- Distances from Bus drop off:
 - Event gate entrance: 380m
 - Front GA area: 470m
 - GA Lawn areas: 575m
- Distances from the Pickup / Drop off / Taxis-Ubers:
 - Event gate entrance: 470m
 - Front GA area: 580m
 - GA Lawn areas: 680m
- Distances from the Wheelchair Car Park to:
 - Event gate entrance: 50m
 - Front GA area: 265m
 - GA Lawn areas: 199m
- Distances to Bars/Food and Toilets to:
 - Front GA area to bars/food: 60m
 - Front GA area to accessible toilets: 140m
 - GA Lawn areas bars/food: 100m
 - GA Lawn areas to toilets: 100m

Accessible Parking

Accessible parking spaces are strictly limited, please assist us in event planning by registering for accessible parking [here](#). Accessible parking capacity may become exhausted prior to the event and any events that are at capacity will be listed as such on the accessible parking form. Patrons will then be required to utilise the general parking area or pick-up drop off.

Accessible Parking spaces are not reserved and issued on a first-come, first-parked basis. **Accessible parking is restricted to disabled parking permit holders only.**

Please have your accessible parking permit displayed in your vehicle at all times and follow our traffic staff signage and instructions to the designated area.

In the instance onsite parking is affected due to recent weather events and can no longer be utilised (including the accessible parking area), patrons who have registered for an accessible parking space will be contacted via email with the pertinent information regarding offsite parking procedures.

LANGLEY PARK (Perth WA)

Venue Map

Available closer to the event, the concert will be held on the western side of Langley Park located off Terrace Road, Perth.

**All venue maps are subject to change.*

Event Site Distances

The event site is spread over 5 acres and its terrain whilst generally flat has some uneven grounds. There are no hardstand paths onsite, just green lawns.

The weather can have a big effect on how easy it is to navigate the site for those with limited mobility and/or mobility aids. The event will go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event, please contact us at info@roundhouse.com.au.

Please note all distances are approximate and areas are subject to change.

- Distances from the Pickup/Drop off / Taxis-Ubers:
 - Event gate entrance approx. 40m
 - Front GA area: approx. 80m
 - GA Lawn areas: approx.. 60m
- Distances from the Wheelchair Car Park to: (CPP Terrace Road)
 - Event gate entrance: approx.. 80m
 - Front GA area: approx. 120m
 - GA Lawn areas: approx. 90m
- Distances from Perth Stadium Train Station to the venue 1.1 km

Accessible Parking

The nearest accessible parking is at CPP Terrace Road which has limited accessible parking spaces available on a first come first parked basis. Patrons can also use utilise the pick-up drop off area.

MT DUNEED ESTATE (Geelong, VIC)

Venue Map

Available closer to the event.

**All venue maps are subject to change.*

Event Site Distances

The event site is spread over 42 hectares (including parking areas) and its terrain has a gradual steep incline. There are gravel, grass and dirt paths throughout the site.

The weather can have a big effect on how easy it is to navigate the site for those with limited mobility and/or mobility aids. The event will go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event, please contact us at info@roundhouse.com.au.

Please note all distances are approximate and areas are subject to change.

- Distances from the North Gate Entry/ Pickup/Drop off / Taxis-Ubers / Waurn Ponds bus services:
 - Event gate entrance (North): 190m
 - Front GA area: 350m
 - GA Lawn areas: 415m
- Distances from the Wheelchair Car Park to:
 - Event gate entrance (North): 50m
 - Front GA area: 150m
 - GA Lawn areas: 176m
- Distances from the Limited Mobility Accessible Car Park to:
 - Event gate entrance (South): 563m
 - Front GA area: 812m
 - GA Lawn areas: 680m
- Distances to Bars/Food and Toilets to:
 - Front GA area to bars/food: 70m
 - Front GA area to accessible toilets: 70m
 - GA Lawn areas bars/food: 100m
 - GA Lawn areas to toilets: 100m

Accessible Parking

Accessible parking at Mt Duneed Estate is split into 2 designated accessible areas:

- Wheelchair Patrons will park via Gate C on Pettavel Road in proximity to Entrance 1.
- Limited mobility patrons who required accessible parking but do not require wheelchair-specific accessible parking, will park via Gate E or F via Pettavel Road. There will be signage indicating a meeting point near this parking area for buggy assistance to Entrance 2 entry gates. Due to demand for buggy service, only 1 additional guest can join accessible patrons on the buggy.

Accessible parking spaces are limited, please assist us in event planning by registering for accessible parking [here](#). Accessible parking capacity may become exhausted prior to the event and any events that are at capacity will be listed as such on the accessible parking form. Patrons will then be required to utilise the general parking area or pick-up drop off.

Accessible Parking spaces are not reserved and issued on a first-come, first-parked basis. **Accessible parking is restricted to disabled parking permit holders only.**

Please have your accessible parking permit displayed in your vehicle at all times and follow our traffic staff signage and instructions to the designated area.

In the instance onsite parking is affected due to recent weather events and can no longer be utilised (including the accessible parking area), patrons who have registered for an accessible parking space will be contacted via email with the pertinent information regarding offsite parking procedures.

PETER LEHMANN WINES (Barossa Valley SA)

Venue Map

Available closer to the event.

**All venue maps are subject to change.*

Event Site Distances

The event site is spread over 24 hectares (including parking areas) and its terrain has a slight incline.

The weather can have a big effect on how easy it is to navigate the site for those with limited mobility and/or mobility aids. The event will go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event, please contact us at info@roundhouse.com.au.

Please note all distances are approximate and areas are subject to change.

- Distances from Bus Drop off:
 - Event gate entrance: 144m
 - Front GA area: 320 m
 - GA Lawn areas: 220m
- Distances from the Pickup / Drop off / Taxis-Ubers:
 - Event gate entrance: 144m
 - Front GA area: 320m
 - GA Lawn areas: 220m
- Distances from the Wheelchair Car Park to:
 - Event gate entrance: 160m
 - Front GA area: 350m
 - GA Lawn areas: 240m
- Distances to Bars/Food and Toilets to:
 - Front GA area to bars/food: 122m
 - Front GA area to accessible toilets: 180m
 - GA Lawn areas bars/food: 80m
 - GA Lawn areas to toilets: 130m

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SIRROMET WINERY (Mt Cotton QLD)

Venue Map

Available closer to the event.

**All venue maps are subject to change.*

Event Site Distances

The event site is spread over 28 hectares (including parking areas) and its terrain has a gradual steep incline. There are gravel, grass and dirt paths throughout the site.

The weather can have a big effect on how easy it is to navigate the site for those with limited mobility and/or mobility aids. The event will go ahead in wet weather unless conditions are deemed to be dangerous. If you have purchased an accessible ticket and have concerns regarding wet weather in the week leading up to the event, please contact us at info@roundhouse.com.au.

Please note all distances are approximate and areas are subject to change.

- Distances from the Pickup / Drop off / Taxis-Ubers:
 - Event gate entrance: 130m
 - Front GA area: 220m
 - GA Lawn areas: 250m
- Distances from the Wheelchair Car Park to:
 - Event gate entrance: 70m
 - Front GA area: 120m
 - GA Lawn areas: 140m
- Distances to Bars/Food and Toilets to:
 - Front GA area to bars/food: 65m
 - Front GA area to accessible toilets: 65m
 - GA Lawn areas bars/food: 78m
 - GA Lawn areas to toilets: 78m

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Accessible parking spaces are limited, please assist us in event planning by registering for accessible parking [here](#). Accessible parking capacity may become exhausted prior to the event and any events that are at capacity will be listed as such on the accessible parking form. Patrons will then be required to utilise the general parking area or pick-up drop off.

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